# **Terms and Conditions**

#### Effective Date: 5/13/25

Welcome to Wave of Hope HSE! These Terms and Conditions ("Terms") govern your use of our websites, services, educational programs, and events provided by Wave of Hope HSE. By accessing or using our websites or services, you agree to be bound by these Terms.

# 1. Use of Our Websites and Services

You agree to use our websites and services only for lawful purposes and in accordance with these Terms. You are responsible for ensuring that any children under your care using our resources do so under appropriate supervision.

### 2. Educational and Informational Purposes

All content provided on this website is for informational and educational purposes only. It is not intended as a substitute for professional advice, diagnosis, or treatment. Participation in our programs does not guarantee academic achievement or developmental results.

# 3. Account Creation and Responsibilities

Some services may require account registration. You agree to provide accurate information and maintain the confidentiality of your login credentials. You are responsible for all activities that occur under your account.

# 4. Children's Participation

We offer services that involve minors. By enrolling a child, you confirm you are the parent or legal guardian or have proper authorization. Participation in programs may require consent forms and liability waivers.

### 5. Intellectual Property

All content, logos, materials, and designs are the intellectual property of Wave of Hope HSE unless otherwise stated. You may not reproduce, distribute, or exploit any content without written permission.

### 6. User Submissions

Any content or feedback submitted becomes the property of Wave of Hope HSE. We reserve the right to use, edit, or remove such submissions at our discretion.

# 7. Payment and Refund Policy

Programs or products that require payment will have terms clearly outlined at the time of purchase. Refunds are subject to program-specific policies. Please contact us with any questions prior to payment.

# 8. Third-Party Links

Our websites may contain links to third-party websites. We are not responsible for their content, policies, or practices.

# 9. Limitation of Liability

To the fullest extent permitted by law, Wave of Hope is not liable for any indirect, incidental, or consequential damages resulting from the use or inability to use our services or websites.

# **10. Modifications**

We reserve the right to update these Terms at any time. Continued use of our sites or services following changes indicates acceptance of the revised terms.

### 11. Contact Us

If you have any questions about these Terms, please contact us: **Email:** contact@waveofhopehse.org **Phone:** 720-340-2552

# **Privacy Policy**

Wave of Hope HSE)

Effective Date: 5/13/25

Wave of Hope HSE is committed to protecting your privacy and ensuring the security of any personal information you share with us.

### **1. Information We Collect**

We may collect the following information:

- Parent/guardian names and contact information
- Child participant names and ages
- Program registration data
- Payment information (via secure third-party processors)
- Voluntary survey responses or website usage data

# 2. Children's Privacy (COPPA Compliance)

We do not knowingly collect personal information from children under 13 without verifiable parental consent. All child data collected is for program participation purposes only and is protected under applicable laws.

## 3. Use of Information

We use the information to:

- Provide educational services and respond to inquiries
- Register participants and manage programs
- Send updates, newsletters, or event announcements (with opt-out available)
- Improve website functionality and safety

# 4. Data Sharing

We do not sell, trade, or rent your personal information. We may share information with trusted service providers (e.g., payment processors, email platforms) who assist in operating our services and are bound to keep your data confidential.

# 5. Cookies and Tracking

We may use cookies and tracking tools to analyze site usage and enhance your experience. You can disable cookies in your browser settings.

# 6. Data Security

We take reasonable steps to protect your data using encryption, access restrictions, and security plugins. However, no method of online transmission is 100% secure.

# 7. Your Rights

You may request access to, correction of, or deletion of your personal data. Contact us at any time to exercise your rights.

# 8. Third-Party Links

Our websites may contain links to external sites. We are not responsible for their privacy practices or content.

# 9. Changes to This Policy

We may update this policy from time to time. Changes will be posted on this page with an updated effective date.

### 10. Contact Us

If you have questions about this Privacy Policy or how your information is handled, contact: **Email:** contact@waveofhopelearningcenters.org